

IMC Capability Statement



Innovative Management Concepts, Inc. (IMC) has 32+ years of successful performance on more than 100 Federal prime contracts since 1989 and is a Department of Veterans Affairs-verified Service-Disabled Veteran-Owned Small Business (SDVOSB). IMC's experience covers a wide range of services including:




- Managed IT Services, including Service Desk, Employing ITIL Processes – *Core Capability*
- IT System and Network Development – *Core Capability*
- Management and Support for Existing IT Systems – *Core Capability*
- Management and Support for Existing IT Networks – *Core Capability*
- Software Application Development – Agile, Waterfall, Hybrid
- Enterprise Data and Database Development, Management, and Security
- Website and Portal Development and Support Services
- Software Quality Assurance (SQA) and IV&V
- Information and Communication Technology Implementation/Support
- Cybersecurity and Information Assurance
- Cloud Services
- Data Center Professional Services
- Management Consulting and Program Management

IMC provides IT solutions and services to the Departments of Defense, Energy, Homeland Security, Transportation, Treasury, Veterans Affairs, and the General Services Administration.



The breadth and depth of experience in our core services makes IMC a low-risk, high-reward choice for Government IT contracts/task orders.

IMC Differentiators

- IMC has a Department of Defense Top Secret Facility Clearance and Defense Contract Audit Agency-approved accounting structure for performing Cost Type contracts.
- IMC has been appraised at level 3 of the CMMI Institute's Capability Maturity Model Integration (CMMI)® for both Development (CMMI-DEV) and Services (CMMI-SVC), demonstrating we are a process-driven organization and a mature provider of IT solutions and services to existing and potential clients.


- IMC's commitment to quality is evidenced in our International Standards Organization (ISO) certifications: *ISO 9001:2015 Quality Management, 20000-1:2011 IT Service Management, and 27001:2013 Information Security Management.*

- IMC understands IT best practices and we have a large group of Project Management Institute-certified Project Management Professionals, experienced ITIL practitioners from Foundation to Expert plus multiple IT and Cybersecurity certifications.

Company Information

TIN: 54-1516173
DUNS: 605691807
CAGE Code: 06W5G

Top Secret Facility
Clearance

IMC's Primary NAICS
Codes:

- 518210 - Data Processing, Hosting, and Related Services
- 541511 - Custom Computer Programming Services
- 541512 - Computer Systems Design Services
- 541513 - Computer Facilities Management Services
- 541519 - Other Computer Related Services

IMC accepts Government
Purchase Cards.

IMC is a CIO-SP3 Small
Business prime contractor.

- Contract Number HHSN316201800018W Service-Disabled Veteran-Owned Small Business (SDVOSB)
- Contract Number 75N98120D00124 Small Business (SB)
- Supported Task Areas: 1 through 10

For More Information:

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IMC's IT Experience— Prime Task Orders/Contracts

- Enterprise Services Integration and Modernization (ESIM) support for the **United States Army Pacific G6** including services such as site surveys, engineering, design, procurement, logistics, implementation, O&M, knowledge management, cybersecurity, and training.
- Enterprise-level onsite IT support services using the ITIL framework for the **Army National Guard, National Capital Region, Directorate of Information Management**, including help desk, LAN management, systems administration, cybersecurity, web services, mobile device management, COOP Support, VTC, hardware, and software management.
- Enterprise-level onsite IT support using the ITIL framework for the **Department of Energy's Western Area Power Administration (WAPA)** headquarters and regional offices in seven states, including network administration, help desk, LAN management, cybersecurity, web services, Oracle data services, Maximo services, SCADA programming, VTC, agile DevOps, and SharePoint services.
- Maintenance of technical platforms, functionality, and stakeholder engagement for the **Department of Homeland Security Cybersecurity and Infrastructure Security Agency's** Critical Infrastructure Information Sharing Environment.
- Business case and business process analysis for the **Department of Justice's United States Marshals Service**.
- Operational test and evaluation IV&V services for activities surrounding planning, design, development, test, and operations of the Secure Flight system for the **Transportation Security Administration**.
- Support the **Internal Revenue Service's** IT Strategy and Planning, Business Planning and Risk Management Office and the Enterprise Intake Branch for maintenance of the Project and Portfolio tool and Work Request Management System.
- DevSecOps continuous capability development/sustainment support for the **Air Force Material Command's Enterprise Environmental Safety and Occupational Health** organization to maintain/enhance baselines (software, technical, and online repositories), help desk tier I-III services, and data stewarding activities for the Enterprise Environmental Safety and Occupational Health Management Information System.
- Full software development lifecycle activities to preserve and enhance the Air Force Reliability and Maintainability Information System (REMIS) for the **Air Force Life Cycle Management Center (AFLCMC) Logistics Legacy Systems Division AFLCMC/HIM**, including systems engineering, Agile development, operations and sustainment, platform support, database administration and help desk support, system and software maintenance, cybersecurity, and training.
- Technical and expert support for the **Air Force Chief Data Officer** for program management, strategy and governance, data capabilities, risk management, quality and data assurance, policies/standards and transparency, strategic communications, education and training, and the Air Force Data Factory.
- IT support for the Department of Transportation, Federal Highway Administration, **Eastern Federal Lands Highway Division**, including project management, server administration, help desk support, GIS, COOP, and web development and maintenance.
- Multiple **U.S. Department of Veterans Affairs** contracts to support the Board of Veterans Appeals, Office of Construction and Financial Management, Office of Information and Technology, Veterans Benefits Administration and Veterans Health Administration, such as:
 - Integration support and software development for the VA's Consolidated Mail Outpatient Pharmacy, including integration of Cerner EHR.
 - IT enterprise governance support to the Directorate of IT Enterprise Strategic Planning and Governance.
 - Technical support to the Office of Information Security Office of Cyber Security in support of VA efforts regarding the security of Cloud initiative programs and projects of various sizes and complexities.
- Email-based help desk support, hosting, and server administration for the **U.S. Army Recruiting Command's March2Success** website and sustainment of the Army Training Management System for the **Army Combined Arms Center**.
- **Air Force Space Command** Technical Control Facility communications support, cybersecurity, and O&M support.
- Onsite IT support for the **Air Force Medical Readiness Agency**, the **Defense Security Cooperation Agency**, and **Walter Reed Army Institute of Research** including server/network administration, mobile support, help desk, SharePoint, and web services.
- **Army National Ground Intelligence Center** – Intelligence Analyst Tool (Technology Watch) development, support, cybersecurity, and training.



CIO-SP3
SMALL BUSINESS
IT SERVICES/SOLUTIONS

The CIO-SP3 vehicle provides federal or civilian agencies a mechanism for efficiently ordering IT solutions and services at equitable and reasonable prices while helping to achieve their socio-economic contracting goals.